

3. Full truck loads / Direct Unloading/Loading (manual handling) at WCCB			
A timeslot booking must be made with DHL for unloading/loading.			
▪ Unloading/loading timeslot	per slot / 1 hour	EUR	75.00
▪ Short-term unloading/loading timeslot	per slot / 30 min.	EUR	45.00
<p><i>In case of overrun the 30-minute slot the further duration will be calculated according to the 30-min. tariff.</i></p> <p><i>Announcement of truck arrival at least 5 working days before the desired unloading date.</i></p> <p><i>For later bookings we charge a handling fee of 20%.</i></p>			
4. Booking of forklifts and hand pallet trucks/pallet jacks			
forklift 3 ton	per hour (minimum 2 hours)	EUR	175.00
pallet jack / hand pallet truck 2 ton - short	per hour (minimum 1 hour)	EUR	22.50
pallet jack / hand pallet truck 1 ton - long	per hour (minimum 1 hour)	EUR	27.50
5. Transport workers			
Transport workers / stand helpers	per worker / per hour (minimum 2 hours)	EUR	55.00
6. Empties and full goods handling			
▪ empties handling - standard			
Collection of empty packaging material from the stand, signing, storage for the duration of the event, removal from storage and return to the stand after the end of the exhibition.	per item, per cbm (minimum 2 cbm)	EUR	68.50
▪ empties handling - premium (will be delivered first after the end of the exhibition)			
Collection of empty packaging material from the stand, signing, storage for the duration of the event, removal from storage and return to the stand after the end of the exhibition.	per item, per cbm (minimum 2 cbm)	EUR	83.00
▪ full goods handling			
Collection of the full goods from the stand, signing, storage for the duration of the event, removal from storage and return delivery exclusively on call.	per item, per cbm (minimum 2 cbm)	EUR	94.00
7. Surcharges			
Overtime pay			
Monday - Friday 5 p.m.- 10 p.m.		50%	
Monday - Friday 10 p.m. - 8 a.m.		50%	
Saturday		50%	
Sunday		100%	
Forwarding commission on invoice total	excluding Pos. 3	12,5%	min. EUR 30,00
8. Terms of payment			
<ul style="list-style-type: none"> ▪ Above prices apply per consignment/exhibitor. ▪ All services and rates must be paid before services are provided. ▪ For services without prior order we charge a handling fee of 20% of the total amount. 			
<ul style="list-style-type: none"> ▪ All services must be requested at least 5 working days before the service is provided. ▪ The same prices apply to return shipments and services. ▪ Further services can be offered on request. ▪ The duty of care ends when the goods are left at the stand and only begins again when the goods are collected from the stand after the end of the fair - both irrespective of whether the exhibitor is present or whether the shipping documents have been handed in at the DHL Service Point or to our DHL employees. Ask about the favourable conditions for insurance. ▪ Please note that agreed delivery times for transports are non-binding standard delivery times. The standard delivery times stated are subject, among other things, to the situation-related traffic situation and are to be understood as a guideline. Liability for delays can only be accepted within the framework of delivery date commitments agreed in writing and within the framework of the statutory provisions (CMR, HGB). 			
<p>We operate exclusively on the basis of the German Freight Forwarders' Standard Terms and Conditions 2017 - ADSp 2017 - and - insofar as these do not apply to the provision of logistics services - in accordance with the Logistics General Terms and Conditions 2019. Note: The ADSp 2017 deviate from the law in clause 23 with regard to the maximum liability amount for damage to goods (§ 431 HGB) by limiting the liability to 2 SDR/kg in the case of multimodal transports including carriage by sea and in the case of an unknown place of damage, and otherwise additionally limiting the standard liability of 8.33 SDR/kg to 1.25 million euros per event of damage and 2.5 million euros per event of damage, but at least 2 SDR/kg. Insofar as the transport, storage or other handling of art objects is concerned, the General Terms and Conditions for Art ("GTC Art") shall apply as amended from time to time.</p>			